



Municipality of Loon

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CITIZEN'S CHARTER
AGRICULTURE OFFICE



VISION: A socioeconomically developed town with empowered people who nurture their heritage and sustainably manage their resources through shared and service-oriented governance Mission: To create a socioeconomically developed environment through sustainable management of resources and enhancement of people's capabilities for inclusive growth

Document Title

Office/Department

MUNICIPAL AGRICULTURE OFFICE

Program: Livestock and Poultry Program

Frontline Service: Technical Assistance on Livestock & Poultry Development

A. Animal Consultation / Treatment

STEP	ACTIVITIES / PROCESS			REQUIREMENTS	FEES	Person	LOCATION
SIEF	CLIENT	MAO	DURATION	REQUIREMENTS	LEES	RESPONSIBLE	LOCATION
1	Sign on logbook	Entertain client	2 min			MAO Staff	MAO
2	Seek advice Interview client		5 min			Livestock	MAO
						Technician	
3	 Buy veterinary medicine at the 	 Advice client and give prescription 	10 min			Livestock	MAO
	local agrivet store					Technician	
4	 Present the biologics/medicine 	 Visit client's home and treat sick animal 	Depending			Livestock	Location
			on distance			Technician	of animal
			17 min at				
			LGU				

B. Issuance of Certificate of Inspection for Livestock & Poultry & Other Animals to be Shipped

STEP	ACTIVITIES / PROCESS		Dupamon	Вполуппините	Eppe	Person	LOCATION
STEP	CLIENT	MAO	DURATION	REQUIREMENTS	FEES	RESPONSIBLE	Location
1	Sign on logbook	 Instruct client to log in 	2 min			MAO Staff	MAO
2	Present animal for	 Interview client 	10 min			Livestock	Municipal
	inspection	Inspect animal				Technician	Nursery
3	■ Pay at MTO	 Instruct client to pay at MTO 	10 min		P50	Livestock	Municipal
						Technician	Nursery



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4	Present official receipt	Prepare Certificate of Inspection	2 min	Official receipt	Livestock Technician	Municipal Nursery
5	 Receive Certificate of Inspection 	Release Certificate of Inspection	2 min		Livestock Technician	Municipal Nursery
6	 Bring certificate of inspection to the Office of the Provincial Veterinarian 	 Instruct client to proceed to the Office of the Provincial Veterinarian for the issuance of Vet Health Certificate for Travel and Shipping Permit 	1 min		Livestock Technician	Municipal Nursery
			27 min at LGU			

C. Anti-Rabies Prevention, Eradication & Control (Registration & Vaccination of Dogs)

STEP		ACTIVITIES / PROCESS		Requirements	Fees	PERSON RESPONSIBLE	Location
	CLIENT	MAO				TEST STOREE	
Massiv	ye Dog Vaccination						
1	Bring the animal to the	Prepare dog cards	5 min	Dog cards		MAO	Barangay
	designated vaccination	 Check dog population 		Dog population		Vaccinators	hall or
	venue	survey		survey of BALA			designated
2	 Present the animal for 	 Interview client 	3 min	Dog cards		MAO	vaccination
	vaccination					Vaccinators	site
			8 min				
Non-V	accination Schedule / Specia	al Vaccination for Walk-in Clie	nts				
1	Sign on logbook	Entertain client	1 min			MAO Staff	MAO
2	 Bring the animal to be 	 Interview client 	5 min	Dog card	Male dogs, castrated:	MAO	MAO
	vaccinated	Check dog population			₱ 50	Vaccinators	
		survey			Female dogs, male		
					dogs uncastrated:		
					₱100		
3	 Secure the animal 	Perform vaccination	1 min	Dog card		MAO	MAO
				Official receipt		Vaccinators	
			7 min				



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Barang	gay Request for Dog Catchin	g and Elimination				
1	Submit letter requestSign dog waiver	Set schedule for dog catching and elimination	2 min	Letter request Dog waiver signed by owner	MAO	MAO
2	 Prepare dog cage, trap and burial site 	 Notify the barangay of schedule through the BALA 	2 min	Dog cage Dog trap Burial site Waiver of dog owner	MAO	Barangay
3	Prepare dog cage, trap and burial site	 Conduct dog catching Eliminate dogs three days after they are caught and impounded 	Depending on area and number of dogs	Dog pound vehicle	MAO	Barangay

D. Animal Dispersal

STEP	CLIENT	ACTIVITIES / PROCESS MAO	Duration	REQUIREMENTS	FEES	Person Responsible	LOCATION
1	Sign on logbook	Interview client	2 min			MAO Staff	MAO
2	Sign on list	 Instruct client to sign on list of animal dispersal applicants 	2 min			Livestock Technician	MAO
3	■ Wait	 Advice applicant on availability of animals for dispersal 	2 min			Livestock Technician	MAO
			6 min				
Proced	ure in claiming the anin	nal for dispersal once it is available					
1	Prepare requirements	 Inform recipient that the animal is available 	2 min	Barangay clearance		Livestock Technician	Barangay where
	requirements			Picture of applicant		recimician	animal
				Filled-out			dispersal
				application form			takes place



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2	 Sign application form for dispersal 	Prepare application form	3 min	Livestock Technician	MAO
3	Claim the animal	Instruct applicant to claim the animal	2 min	Livestock Technician	MAO
			7 min		

E. Artificial Insemination of Large and Small Ruminants

Step	ACTIVITIES / F	DURATION	REQUIREMENTS	FEES	PERSON	Location	
	CLIENT	MAO				Responsible	
1	Sign on logbook	Interview applicant	1 min			AI Technician	MAO
2	Request to avail of artificial insemination (AI) servicesPay to MTO	 Verify the in-heat and estrus condition of the animal 	5-10 min		₱200 (good for three (3) procedures if animal does not get pregnant during the first insemination	AI Technician	MAO
3	Prepare animal for AI	 Visit location of animal 	30 min to 1 hr	Chute		AI Technician	Location of animal
4	■ Wait	Perform actual AI	10-15 min			AI Technician	Location of animal
5	Prepare the animal for	Take Pregnancy	10-15 min			AI Technician	Location
	pregnancy diagnosis	Diagnosis (PD) on serviced animal (4 months after insemination)					of animal
6	Wait for result	 Release PD result to identify need for another round of AI 	1 min			AI Technician	Location of animal
			@ 2.5 hr				



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Program: Rice Production Program

Frontline Service: Technical assistance on Rice Production and Input Distribution

A. Barangay Request for Subsidized Rice Seeds (Inbred/Hybrid)

STEP	Activities / Process			REQUIREMENTS	FEES	PERSON	LOCATION
	CLIENT MAO					RESPONSIBLE	
1	List down names of	 Compare list on request with 	1 hr	Master list of		MAO Staff	MAO
	beneficiaries who will avail of	master list of beneficiaries		beneficiaries		Rice Technician	
	rice seeds	 Consolidate list of beneficiaries 					
2	 Receive rice seeds 	 Distribute rice seeds to farmers 	3 min	RSBSA		MAO	MAO
				registration stub		Rice Technician	
3	 Sign acknowledgment form 	 Provide acknowledgement 	5 min			Rice Technician	MAO
	upon receipt of rice seeds	receipts					
			1 hr, 8 min				

Program: Corn Production Program

Frontline Services: Technical assistance on Corn Production and Provision of Farm Inputs like Seeds/Fertilizer

A. Request for Corn Seeds and Fertilizer

STEP	ACTIVITIES / PROCESS			Реоцирементс	FEES	PERSON	Location
STEP	CLIENT	MAO	DURATION	REQUIREMENTS	rees	Responsible	LOCATION
1	Sign on logbook	Interview client	3 min	RSBSA		MAO Staff	MAO
	Ensure availability of area for			registration stub		Corn Technician	
	corn production						
2	 Wait for the release of corn 	 Pack corn seeds for distribution 	4 min			MAO Staff	MAO
	seeds/fertilizer	according to area of distribution				Corn Technician	
3	Listen to the instruction	 Provide instruction to farmers on 	2 min			MAO Staff	MAO
		planting method				Corn Technician	
4	 Receive corn seeds/fertilizer 	 Release corn seeds/fertilizer 	2 min			MAO Staff	MAO



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STEP	ACTIVITIES / PROCESS		DUDATION	Респрементс	Free	Person	LOCATION
	CLIENT	MAO	DURATION	REQUIREMENTS	FEES	RESPONSIBLE	LOCATION
	 Sign acknowledgment form 					Corn Technician	
			11 min				

Program : Farm Tractor Operation & Services Frontline service : Plowing & harrowing of farm

A. Request for Farm Tractor Services - Municipal Ordinance 19-007 (An Ordinance Establishing Guidelines for the Operation of Upland Tractors Owned by The LGU of Loon)

STEP	ACTIVITIES ,	/ Process	DURATION	REQUIREMENTS	Fees	PERSON	Location	
SIEP	Client	MAO	DURATION	REQUIREMENTS	LEES	RESPONSIBLE	LUCATION	
1	Sign on logbook	■ Interview client	5 min			MAO Staff	MAO	
	 Answer questions asked 							
2	 Fill out application form 	 Prepare application form 	3 min			MAO Staff	MAO	
3	 Listen to instructions 	 Instruct client on 	3 min			MAO Staff	MAO	
		rental/operation procedure				Tractor Operator		
4	 Guide MAO staff to farm site 	 Conduct site validation 	Depends			MAO Staff	MAO	
			on distance			Tractor Operator		
5	 Render appropriate payment 	 Refer client to MTO for 	3 min	Payment for the	Depends on	MTO Staff	MTO	
	to MTO	payment		rental of tractor	area of farm			
6	 Present OR to MAO Staff 	 Accept and record O R 	1 min	Official Receipt		MAO Staff	MAO	
						Tractor Operator		

Program: High Value Crops Development Program (HVCDP)

Frontline Service: Technical assistance, distribution of planting materials (seeds/seedlings).

A. Request for Vegetable Seeds and Fruit Seedlings

STEP	ACTIVITIES / PROCESS			REQUIREMENTS	FEES	Person	LOCATION
STEP	CLIENT	MAO	DURATION	REQUIREMENTS	LEES	RESPONSIBLE	LOCATION
1	Sign on logbook	Register client on logbook	1 min			MAO Staff	MAO



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2	 State the type of vegetable 	-	Inform client on available varieties of	2 min	MAO Staff	MAO
	seeds/fruit seedlings needed		vegetable seeds/fruit seedlings			
3	 Answer questions 	•	Verify client necessity and willingness (location of farm/area to be planted)	2 min	MAO Staff	MAO
4	Receive vegetable seeds / fruit seedlings	•	Release available vegetable seeds/ fruit seedlings	2 min	MAO Staff	MAO

STEP	ACTIVITIES / PROCESS			REQUIREMENTS	FEES	PERSON	Location
	CLIENT	MAO	DURATION	REQUIREMENTS	FEES	RESPONSIBLE	LUCATION
	Sign acknowledgment form						
			7 min				

B. Issuance of Certificate of Compliance for Tree Cutting (Mun. Ordinance 15-002)

STEP	ACTIVITIES / PROCESS		DURATION	REQUIREMENTS	FEES	Person	LOCATION
SIEP	CLIENT	MAO	MAO DORATION REQUIREMENTS		LEES	RESPONSIBLE	LOCATION
1	 Present Barangay Tree 	 Interview or entertain client 	1 min	Tree Cutting Clearance (2		MAO Staff	MAO
	Cutting Clearance			copies)			
2	Submit three (3) seedlings	Inspect, verify and receive	2 min	Three (3) seedlings for		MAO Staff	MAO
	for every tree to be cut	seedlings submitted		every tree to be cut down			
	down			(2 forest trees, 1 fruit tree			
				or 3 fruit trees)			
3	Sign on logbook	 Issue Certificate of 	2 min			MAO Staff	MAO
		Compliance					
4	 Follow instruction 	 Instruct client on payment 	5 min		P50/tree	MTO	MTO
5	 Present Official Receipt 	 Take one copy of the 	1 min	OR		MAO Staff	MAO
		Certificate of Compliance					
6	 Bring Certificate of 	 Instruct client on issuance of 	2 min	OR		MAO Staff	MAO
	Compliance to MENRO	mayor's certification				MENRO Staff	MENRO
			13 min				

Program: Organic Agriculture

Technical assistance, distribution of vermicast / organic fertilizer **Frontline Service:**



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A. Request for Vermicast / Organic Fertilizer

STEP	ACTIVITIES / PROCESS		DURATION	DECLUDEMENTS	FEES	Person	Location	
SIEP	CLIENT	MAO	DURATION	REQUIREMENTS	rees	RESPONSIBLE	LUCATION	
1	Sign on logbook	Register client on logbook	1 min			MAO Staff	MAO	
2	 Answer questions asked 	 Verify client's necessity to re: request 	2 min			MAO Staff	MAO	
3	Listen	Orient client on importance of organic farming	4 min			MAO Staff	MAO	
4	■ Pay at MTO	 Instruct client to proceed to MTO 	5 min		₱15/kg	MAO Staff	MAO	
5	Present ORReceive organic fertilizerSign acknowledgment form	Release vermicast	2 min			MAO Staff	MAO	
			14 min					

Program: Fishery Program

Frontline Services: Technical assistance to fisherfolk and provision of livelihood projects

A. Licensing and Permitting of Payaw, Target, Pamu and Bobo (fishpot) and other fishing paraphernalia (Mun.17-004 The Coastal Code of Loon as Amended)

STEP	ACTIVITIES / PROCESS		DURATION	Вполивнитите	Enno	Person	LOCATION	
SIEP	CLIENT		MAO	DURATION	REQUIREMENTS	FEES	RESPONSIBLE	Location
1	Sign on logbook	•	Interview client	1 min			MAO Staff	MAO
2	Receive and fill out	•	Provide application form to	4 min	Brgy Clearance		MAO Staff	MAO
	application form		client		Police clearance		Fishery Technician	
					Voter's affidavit			
					ID picture			
					Application form			
3	 Give application form 	•	Refer application to MFARMC	More or less 1	Filled-out		MAO Staff	MAO
	to MFARMC Chairman,		Chairman, MA and Bantay	day	application form		Fishery Technician	
	MA & Bantay Dagat for Dagat for approval							
	approval							



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4	 Prepare fishing gear for 	 Request for inspection of 	More or less 1	Filled-out		MAO Staff	MAO
	inspection	fishing gear to Bantay Dagat	day depending	application form		Fishery Technician	
			on schedule of				
			Bantay Dagat				
5	Pay permit fee at MTO	 Refer client to MTO for appropriate payment after inspection 	10 min	Filled-out application form	Depends on type of fishing	MTO Staff	МТО
					gear		
6		 Encode and file registered fisherfolk with permit and license of fishing gear 	5 min			MAO Staff Fishery Technician	MAO

B. Registration of Fisherfolk (FishR) and Boat Registration (BoatR)

CTED	ACTIVITIES / PROCESS		Dunamon	Респременте	Erre	Person	LOCATION
STEP	CLIENT	ENT MAO DURATION REQUIREMENTS		MAO DURATION REQUIREMENTS	FEES	RESPONSIBLE	
1	 Sign on logbook 	Interview client	1 min			MAO Staff/	MAO
						Fishery Technician	
2	 Request for and fill out 	 Provide application form to 	4 min	Picture, Duly		MAO Staff/	MAO
	application form	client		accomplished		Fishery Technician	

STEP	ACTIVITIES / PROCESS		DURATION	REQUIREMENTS	FEES	Person	LOCATION
SIEP	CLIENT	MAO	DURATION	REQUIREMENTS	FEES	Responsible	LUCATION
				application form			
3	 Prepare fishing boat 	 Take pictures of boat and 	Depends on distance	Duly accomplished		MAO Staff/	MAO
		fisherfolk	of barangay	application form		Fishery Technician	
4	 Wait for the registration 	 Provide registration 	5 min			MAO Staff/	MAO
	number	number (FishR/BoatR)				Fishery Technician	
5		 Encode and keep record of 	5 min			MAO Staff/	MAO
		registered boats and				Fishery Technician	
		fisherfolk					



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C. Dispersal of Tilapia Fingerlings

STEP	ACTIVITIES / PROCESS		DURATION	DECLUDENTALINE	FEES	PERSON	LOCATION
STEP	Client	MAO	DURATION	REQUIREMENTS	rees	RESPONSIBLE	LOCATION
1	Sign on logbook	■ Interview client	1 min			Fishery Technician	MAO
						MAO Staff	
2	Answer questions	■ Interview client	4 min			Fishery Technician	MAO
						MAO Staff	
3	Know the schedule and	 Set schedule for site validation 	2 min			Fishery Technician	MAO
	prepare area for validation					MAO Staff	
4	 Receive fingerlings and sign 	 Release fingerlings after site validation 	5 min			Fishery Technician	MAO
	acknowledgement form					MAO Staff	
5		 Encode and keep records of 	5 min			Fishery Technician	MAO
		beneficiaries				MAO Staff	
			17 min				